

## WARRANTY

If your registered bicycle has a manufacturing defect, we will replace the defective part free of charge if we are notified within seven years (in the case of the frame, two years if not registered) or two years (in the case of other parts) of the date of first purchase of the bicycle. The Brompton is for use on roads and well-made paths. It is not designed for cross-country riding: this can overstress the frame, and the tyres and wheels are unsuitable.

**MY BROMPTON** This section of the Brompton website allows owners to record the details of their bike(s), so that they can be contacted if the need arises, registering the bike is required to activate the 7-year warranty on main frame components. The information will remain on the Brompton database and will not be passed on to third parties <https://www.brompton.com>

**SERIAL AND FRAME NUMBERS** The label at the back of the seat tube on the main frame carries the 10 digit serial number. The 6 digit frame number is stamped on the main frame just forward of the rear suspension pivot: it's a good idea to keep a record of both numbers. Record your numbers in the blank pages at the back of this manual.

### BROMPTON WARRANTY TERMS & CONDITIONS

Thank you for choosing a Brompton bicycle. Your bicycle is the product of Brompton's use of proven engineering, extensive testing, and continuous striving for superior reliability, safety, and performance. You can maintain maximum protection under these warranty terms by ensuring your bicycle is serviced in accordance with the recommendations in the owner's manual. Please keep records of all maintenance carried out by your authorised Brompton dealer and please ensure you make these service records available to your Brompton Dealer, if requested, whenever service, repair or warranty work is undertaken on your bicycle.

All new Brompton bicycles registered in the My Brompton section of our website are covered by a 7-year unlimited mileage warranty for the main frame components, commencing from the date of sale. Other non-wearing parts on your bicycle (crank arms, brake calipers, mudguards, etc.) are covered by a 2-year warranty. Please ensure that you keep your sales invoice in a safe place for future reference. Brompton Bicycles not registered in the My Brompton section of our website are subject to a 2-year unlimited mileage warranty on the main frame components, commencing from the date of sale.

Within these warranty periods, Brompton Bicycle Ltd warrants the new Brompton bicycle to be free from any defect in materials used in the manufacture, and/or workmanship at the time of its manufacture.

- Any part found to be defective during this period will be repaired or replaced by an authorised Brompton Dealer or Distributor, or by the factory, at the discretion of Brompton Bicycle Ltd
- Any part replaced under the warranty terms will be covered for the remaining period of the warranty of the bike
- Any parts replaced under warranty must be returned to Brompton Bicycle Ltd by the dealer and/or distributor and will become the property of Brompton Bicycle Ltd
- Brompton may, at its discretion, make repairs or replacement of defective parts falling outside the warranty period, but such work shall not be deemed to be any admission of liability
- Brompton will bear the labour charges for work carried out under warranty
- The warranty may be transferred to subsequent owners for the balance of the remaining period.

*continued on next page*

## Conditions and Exclusions:

1. We recommend having your Brompton checked by a qualified mechanic after the first 100 miles or 1-month (whichever comes sooner) as some items take time to bed in and may need adjusting to avoid damage.
2. Routine replacements: this section of the Owner's Manual, outlines the components on the bike that will need to be replaced under routine maintenance and service of the bike. These guidelines must be followed, particularly taking into account the mileage that the bike covers, as this will affect the function of many components e.g. brake cables, chain, sprockets etc. The mileage and usage will also affect the expected life of aluminium components, which should be replaced every 5000 miles of use (or sooner if particularly hard/heavy use) and do not, therefore, come within the warranty terms for the bike, detailed above.
3. The warranty described above is only valid within the country in which the bicycle was purchased.
4. Bikes exported from one country to another will be supported, within the warranty period, by the free issue of parts from the factory, where necessary. However, the Brompton distributor or dealer in the new country will normally charge for the labour required to undertake warranty repairs, and for any import duty levied on the free-issued parts.
5. The bike must not have been used for unauthorised competition, misused\*, inadequately maintained, or incorrectly serviced or maintained.
6. The bike must not have been subject to any modification, repair or replacement other than as authorised by Brompton Bicycle Ltd.
7. The bike must have been serviced by an authorised Brompton Dealer.
8. Defects caused by faulty adjustment, or repairs and alterations performed by a non-authorised Brompton Dealer, are not covered by this warranty.
9. Defects caused by the use of parts and accessories not authorised by Brompton Bicycle Ltd are not covered by this warranty.
10. The warranty does not cover the cost of removal and replacement of parts and accessories, unless supplied as original equipment, or recommended by Brompton Bicycle Ltd.
11. Components which are expected to wear as part of their normal function, such as tyres, bulbs, chains, sprockets, brake pads etc. are excluded from the terms of this warranty, unless there is a manufacturing defect in the part.
12. Other items excluded from warranty are the saddle, luggage, paint, chrome, polished aluminium items, or decal where deterioration has been caused by normal wear and tear, exposure or lack of correct maintenance.
13. Any battery supplied with the bicycle is excluded from warranty, save for any leak that is present at the time of delivery.
14. The warranty does not cover bikes used on a commercial basis, e.g. by couriers or despatch riders, etc.
15. The warranty does not cover defects which have not been reported to an authorised dealer within ten days of discovery of the defect.
16. Your bicycle will require more frequent servicing if operated in severe climates or conditions, such as a marine environment or heavily salt-treated roads; in deep snow (above half axle height); in very dusty/sandy terrain. Such environments will potentially cause premature failure of finishes to the frame and components, and such deterioration is excluded from these warranty terms. Brompton Bicycle Ltd has taken great care in the selection of materials, plating and painting techniques so as to provide its customers with a quality cosmetic appearance allied to durability. However, where your bicycle is often used in hostile environmental conditions such as those indicated, it is essential that the bicycle is washed, dried and that lost lubrication is replaced to ensure your bike remains in the best condition. Your dealer can provide further information and advice if required. Ultimately, the appearance of your bicycle will very much depend on the care it receives.
17. Should a warranty claim become necessary, Brompton Bicycle Ltd and its Distributors or Dealers shall not be liable for the cost of transportation of the bicycle to or from the authorised Brompton Dealer, or for expenses incurred while the bicycle is off the road, including costs associated with loss of use, inconvenience, lost time, commercial losses or other incidental or consequential damages.

This warranty shall be interpreted in accordance with English law and any question arising from this warranty shall be subject to the jurisdiction of the English courts.

Any statement, condition, representation, description or warranty otherwise contained in any catalogue, advertisement or other publication shall not be construed as enlarging, varying or overriding anything contained herein.

Brompton Bicycle Ltd reserves the right to make alterations or improvements, without notification, to any model or machine, without obligation to do so to bicycles already sold.

This warranty does not affect your statutory rights.

\* Misuse includes any use not in accordance with the recommendations made in the owner's manual, and any use contrary to the warnings given in that same handbook. In addition, misuse will include, but not be limited to, any use of the bicycle which does not constitute normal road use, as your Brompton is intended for use on roads and well-made paths. It is not designed for cross country riding, which can overstress the frame and for which the tyres and wheels are unsuitable.

